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William M. Nugent Stephen L. Diamond

> PUBLIC UTILITIES COMMISSION 242 State Street, State House Station 18 Augusta, Maine 04333

Date: March 25, 2002 Location: 242 State Street

Augusta

Time: **2:30** p.m.

Date Prepared: March 20, 2002

MEETING AGENDA

CONSENT*

TELECOMMUNICATIONS ITEM(S):

1. <u>NUI TELECOM, INC., DOCKET NO. 2001-862</u>, Petition for Finding of Public Convenience & Necessity to Provide Facilities-Based and Resold Local Exchange Service, Order Granting Authority to Provide Local Exchange Service and Approving Schedule of Rates and Terms and Conditions (Spelke)

ELECTRIC ITEM(S):

2. <u>RON GHIZ, ET AL, DOCKET NO. 2001-803</u>, Request for Commissioner Investigation into Bangor Hydro-Electric Company's Alleged Frequent Power Outages in the Kirkland Road Area of Old Town, ME, Order (Steneck)

REGULAR

ELECTRIC ITEM(S):

3. GEORGE LEE, DOCKET NO. 2000-1003, Appeal of Consumer Assistance Decision #2000-8603 Regarding Bangar Hyper Electric Company, and MAINE PUBIC UTILITIES COMMISSION, DOCKET NO. 2001-597, Investigation of Decision #2000-8603 Regarding Bangar Hyper Electric Company's Motion of Service, Consideration of Bangor Hydro-Electric Company's Motion of Service, Consideration of Service, Consi

GAS ITEM(S):

4. MAINE PUBLIC UTILITIES COMMISSION, DOCKET NO. 2002-140, Management Audit of Northern Utilities, Inc.'s Customer Service and Investigation to Implement Service Quality Incentive Plan, Consideration of Draft Order Initiating Management Audit and Investigation of Service Quality Incentive Plan (MacLennan/Davidson)

MULTI-UTILITY ITEM:

5. MAINE PUBLIC UTILITIES COMMISSION, DOCKET NO. 2002-151, Investigation into the Adequacy of Utility Services in Maine During Power Outages, Notice of Investigation (Sukaskas)

*Unless a Consent item is transferred to the Regular Agenda prior to the meeting, the item will be approved as proposed without discussion at the beginning of the meeting. To determine if an item has been transferred contact the Administrative Director's Office.

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RULEMAKING ITEM:

- 6. MAINE PUBLIC UTILITIES COMMISSION, DOCKET NO. 2002-14, Amendment to Rule Chapter 323, Electronic Business Transaction Standards, Order Adopting Rule and Statement of Factual and Policy Basis (Monroe)
- 7. MAINE PUBLIC UTILIITES COMMISSION, DOCKET NO. 2002-152, Amendment to Rule Chapter 322 Metering, Billing, Collections and Enrollment Interactions Among Transmission and Distribution Utilities and Competitive Electricity Providers, Consideration of Notice of Rulemaking (Tannenbaum)

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